

### www.ResurgensBank.com

# **Message Alerts**

## **Keep Tabs on Everything**

With our Mobiliti Mobile Banking Message Alerts\*, you can customize when and how Resurgens notifies you of account activity. Message Alerts helps you monitor your finances, keep your account safe and help avoid overdrafts.

### How it Works:

Message Alerts can notify you when...

- You have gone above or below your pre-determined balance.
- Specific account activity has occurred.
- A transaction above or below a specified level has posted.
- Your loan payment is due.
- And more!

#### How to Set-up and Customize your Message Alerts:

**Note:** You must be registered with our Resurgens Online Banking in order to use Message Alerts. If you are not enrolled, <u>click here</u> to quickly and securely get signed up.

- From a computer, sign into your Online Banking account at www.resurgensbank.com.
- Click on the "Options" tab, then go to the "Manage Device(s)" box and click on "Mobile Banking".
- Register your mobile phone if needed. If already registered, select from drop down "Change your Mobile Banking Services" and modify as needed.
- Add the service "Alerts" as shown on screen below.



• Return to your main Online Banking dashboard and in the **Messages** section in the upper right, select "New" to create a new Message Alert.

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- A new screen will open called "New Alert".
- Select a "Category of Account" from the drop down menu at the far right (pictured below). Choose from your eligible accounts. These may include: Checking, Savings, Certificates and Loans.

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- Select a "Type of Alert" from the drop down menu at the far right (pictured below).
  Choose from the following account activity options based on the Category of Account selected:
  - Check Cleared Alert
  - Checking ACH Credit Alert
  - Checking ACH Debit Alert
  - Checking Balance Alert
  - Checking Deposit Alert
  - Checking Wire Alert
  - Pending Deposit Alert
  - Savings Balance Alert
  - Savings Deposit Alert
  - Certificate Interest Balance

- Certificate Maturity Note
- Loan Advance Alert
- Loan Payment Due
- Loan Payment Posted

[Note: Contact Resurgens Bank to explore additional alert options available.]

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- Customize the specifications of your selected alert(s) as prompted.
- From the drop down menu at the far right, select the delivery method of your choice:
  - Online alert will be received in your online banking messages.
  - Email alert will be sent to your email address.
  - Mobile (Recommended) alert will be received via text message. (Mobiliti will be the text alert option if you have registered for our Mobiliti Mobile Banking services.)

\* Messaging and Data Rates May Apply. Check with your mobile phone carrier for details.